

Secure Virtual Collections

POWERED BY  complete data

Secure, defensible remote collections alternative to increase efficiency, minimize business disruption and risk while conforming to data collection requirements

- ◀ Cost-effective solutions to collections with faster project ramp times
- ◀ Simplified collections without the need for in-person resources or expansive hardware needs
- ◀ Easily leverage Consilio's infrastructure investments in data at scale and information security

Complete Data by the Numbers

130+

Terabytes of Data
Ingested Monthly

15K+

Exports & Productions
Annually

23K+

Customer Support Requests
Managed per Month

15+

Data Centers
Around the World

7K+

Hosted Projects
Globally per Month

From rapidly developing global matters to sensitive investigations with C-level executives, law firm and corporate clients often require data collections to be conducted under challenging circumstances such as accelerated time scales, high confidentiality, and/or little to no physical contact.

Consilio's Secure Virtual Collections, powered by Complete Data, provides a compelling, secure virtual alternative to traditional collection approaches. Not bound by any requirements for an in-person data collections technician or hardware requirements, clients engage with Consilio experts virtually to implement a proven, guided remote collections process that maintains data chain-of-custody and collections defensibility.

The Secure Virtual Collections Difference

- **Rapidly-deployed Secure Virtual Collections Kit** – including all of the material needed to collect and ship data is quickly delivered by courier (same-day possible for some Consilio operating regions) or multi-national shipping provider (typically two days)
- **Full Collections Coverage** – including mobile, laptop, and desktops, servers and network storage as well as cloud-based services
- **Robust Security** – Leverage investments made in network stability and security including Consilio's ISO-certified and audited private cloud datacenters, 24/7/365 network monitoring operations, and information security team
- **Proven** – Thousands of remote collections already conducted securely
- **Full Support Availability** – Consilio data collections experts are available at any time to assist with every stage of your collection

Remotely-Collected Data Security

Storage media used as part of this process is encrypted with 256-bit AES encryption, a highly secure industry standard encryption methodology.

Simplified Secure Virtual Collections Process



Client engages or Consilio recommends Secure Virtual Collections workflow based on project specifications



Consilio's Data Forensics & Expert Services team ships a remote collections kit to the data custodian – pre-configured with specialized forensic software to facilitate the process.



Once received, and at a time convenient for the data custodian, a Consilio computer forensic expert would initiate a video meeting to connect to the remote collection kit / computer



Once the collection is complete, the recipient is instructed to ship the drive back using packaging and instructions included in the original shipment.



Once received by us, the data is processed for review/analysis and is stored securely in our evidence storage facility.

At all times during the process, data is only ever stored or saved on fully encrypted storage media, rendering it secure. In addition, each remote collection is recorded as part of our chain custody process and in accordance with our standard operating procedures.



Global Leader in Legal Consulting and Services

consilio.com

Consilio Security/Compliance Certifications

Our complete suite of eDiscovery solutions is physically located in certified and secure data centers.

- ISO/IEC 27001:2013 certified
- HITRUST certified¹
- ITAR compliant
- GDPR compliant
- CCPA compliant
- Compliant with EU-US and Swiss-US Privacy Shield principles

Inquire with your Consilio client relationship manager or contact us for more information on certifications.

Consilio Complete Suite

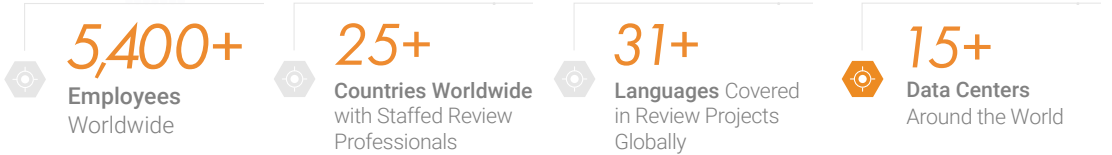
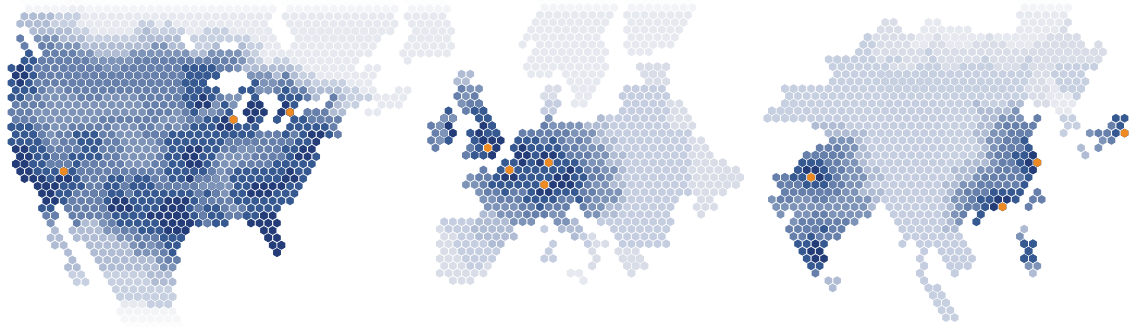


complete data
complete connector
complete review
complete media
complete security
complete flex



Learn more at:
consilio.com/complete

Global Reach, Local Expertise



Why Choose Consilio?



A More Consultative Approach

Our specialists are guides, not order takers. We challenge assumptions based on experience and ask the right questions at the start to keep your review on track and on budget.



A Drive to Achieve Service Excellence

Our teams develop proven processes and patent-pending QC overview to deliver faster turnarounds without sacrificing quality.



Right Solution for the Right Results

With over 100+ software and database engineers on staff, we innovate to help our clients excel beyond the status quo from in-house platforms to enhancements of off-the-shelf solutions.



Together as One Global Practice

Through our expert advisors, technology infrastructure, matter expertise and proven workflows we offer our clients global reach and local expertise together.

¹ Currently in progress

Ready to Learn More?
Visit consilio.com/data or email info@consilio.com